Protocols for DCFS and DPH SAPC Pilot
on
Screening, Assessing and Access to Treatment for Substance Use Through
Project SAFE (Screening, Assessment for Family Engagement)
(Draft of 1/24/12)

I. Purpose

Project SAFE is a partnership between the County of Los Angeles Department of Children and Family Services (DCFS), Department of Public Health Substance Abuse and Prevention Control. Its purpose is to connect DCFS families; specifically, parents and primary caregivers, to timely screening, assessment and, as needed, timely referral to treatment services in regards to a Substance Use Disorder (SUD). SUDs include misuse, dependence, and addiction to alcohol and/or legal or illegal drugs. The early-on connection to services contribute to ensuring that children are safe, either in the home of their parent or primary caregiver, or to expedite the timely return of children who are placed in out-of-home care, with their families.

Project SAFE is aligned with DCFS Key Goals of Improved Safety, Child and Family Well-Being and Timely Permanence.

II. Overview of Protocols When Addressing an Emergency Response Investigation

Project SAFE protocols are first directed when a DCFS Children’s Social Worker (CSW) is servicing an Emergency Response (ER) investigation and there is a need to fully assess a parent or primary caregiver’s alleged or confirmed alcohol and/or drug use that can assist in concluding the disposition of the ER referral.

Project SAFE implements an alcohol and drug use Screener and a review of Established Criteria that may identify a parent or primary caregiver’s alcohol and/or drug use, by the assigned ER CSW. When the results to the Screener are positive and/or if upon review of the Established Criteria, there are concerns of a parent or primary caregiver’s use, a timely referral for an assessment to a local SUD expert provider (i.e., Community Assessment Services Center – CASC) is implemented by the ER CSW. Upon receipt of the referral by the CASC provider, the parent or primary caregiver is engaged into the timely completion of an assessment that includes a urinalysis/drug test. At the culmination of the assessment, the CASC provider submits an assessment report and the results of the drug test, to the ER CSW. The assessment report will identify the existence or non-existence of a parent or primary caregiver’s SUD. If an SUD is identified, the assessment report identifies the specific treatment modality to most appropriately meet the unique needs of the parent/primary caregiver and the steps taken by the local provider (CASC) to link through a warm handoff, the parent or primary caregiver to a local treatment program with an available treatment slot.
The ER CSW will assess and incorporate the results of the alcohol and drug Screener, and results of the review of Established Criteria that led to the referral for an assessment along with the assessment results, including the urinalysis/drug test result, and the engagement activities by the CASC provider of the parent or primary caregiver into SUD treatment, into his/her child abuse and/or neglect investigation. When there is an Emergency Referral (ER) disposition such that the allegations are substantiated and there is a decision to file a Juvenile Court petition, this information is addressed in the Court report, including the attachment of the assessment report and urinalysis/drug test.

III. Alcohol and Drug Screener and Review of Established Criteria

When a referral indicates possible drug or alcohol use or during the course of the investigation, possible drug or alcohol use is alleged, the ER/ERCP CSW must conduct both the drug and alcohol screener (Attachment I) and the Review of Established Criteria (Attachment II) to determine whether a referral for a CASC assessment should be made to address the substance use.

A. Screener

- The Screener is a list of questions as outlined on the UNCOPE, Attachment I, that the CSW will ask the client to screen whether they have a SUD. Two positive responses indicate a strong likelihood of an alcohol and/or drug abuse problem.

B. Review of Established Criteria

In addition to the use of the Screener, a review is implemented of Established Criteria that may be indicative of a parent or primary caregiver’s SUD. The Criteria addresses signs and symptoms, environmental factors and behaviors that are indicative of substance use, along with observations and awareness of the child(ren) as well as confirmed allegations of a parent or primary caregiver's alcohol and/or drug use. The review focuses attention on the following: (Refer to Attachment II, Checklist for Review of Established Criteria.)

- Signs and Symptoms, Environmental Factors and Behaviors
- Observations and awareness of the Child(ren)
- Other – Confirmed allegations of a Parent or Primary Caregiver’s Drug Use

IV. When to Refer for an Assessment to Address Substance Use

Based upon the results of the Screener along with the information obtained from the review of the Established Criteria, the ER CSW may make a determination that there is a possible, or confirmed, SUD by a parent or primary caregiver, and that said alcohol and/or drug use may put the child(ren) at risk of abuse and neglect thus requiring the parent or primary caregiver to be referred for an assessment. Conversely, if use of the Screener produces negative results and there are no concerns identified through use of the Established Criteria, the CSW
should conclude that it is not advisable to refer the parent or primary caregiver for an assessment.

Along with the CASC, DCFS has another assessment tool to assist the CSW in determining child safety risk and help the CSW make better informed decisions in the best interest of the child. The Up-Front Assessment (UFA) provides the social worker with valuable information on the parent’s/caretaker’s capacity to care for the children where there may be risk due to issues related to mental health, substance abuse, and domestic violence. The UFA is more appropriate for situations where the dominant issues are mental health and domestic violence. The CASC is appropriate where the dominant issues are of substance abuse. Refer to Procedural Guide, 0070-548.00, Point of Engagement: Up-Front Assessments for more information regarding UFAs.

V. How to Refer to CASC

The CSW will fax Section A of Attachment IV-A form, the UNCOPE, the Established Criteria Checklist and the Authorization for Release of Information form to the CASC within 24 hours of completion of the forms to refer a client. Please refer to the Procedure section for details.

VI. Assessments by CASC

Serving as the experts in alcohol and drug use and in serving individuals who suffer a SUD, the CASCs are skilled in effectively engaging individuals through the assessment process, including the participation in the assessment. The assessment conducted by the CASCs is the Addition Severity Index (ASI).

Once CASC receives the referral from DCFS, CASC will contact the participant to schedule an assessment appointment which will be scheduled within two business days of receiving the DCFS referral. Once the appointment is scheduled the CASC assessor will complete Section B of the Attachment III-A, and fax it back to the CSW notifying them of the assessment appointment.

The CASC will conduct an Addiction Severity Index (ASI) assessment which will include a drug test as a confirmation and further documentation of the participant’s need for SUD treatment services (or lack there of).

The CASCs will notify the CSW of the assessment results via Attachment III-B and the Addiction Severity Index Narrative Summary which includes the results of the drug test, within two (2) business days of the completion of the participant’s assessment.

When treatment has been recommended by the CASC Assessor, the CASC will include information on the name of the treatment provider, the appointment date and time that has been scheduled for the client to be served by the treatment provider, and the treatment provider’s contact information. Refer to Attachment III-B.
The CASC will inform the DCFS CSW of the participant’s appointment status, including missed appointments, within 24 hours after the client’s initial scheduled appointment date.

VII. Information Sharing and Communication between DCFS and the Treatment Provider

Key information will be shared by the treatment provider with the DCFS Family Maintenance/Family Reunification (FM/R) CSW through written reports. For the duration of the Project Safe Pilot, the treatment provider provides the DCFS CSW with an Initial Treatment Plan within 30 days after the client enters a treatment program. Progress reports will be completed based on contractual requirements of the treatment provider. The report will indicate dates of treatment service, compliance with treatment, any change in the level of treatment and overall comments and recommendations.

A. Initial Treatment plan
   This report includes the initial Treatment Plan, including the modality of treatment, treatment sessions required based on the treatment plan, that may include inpatient/residential, outpatient, clinical individual, clinical group, 12 step meetings Treatment-related classes that may include parenting, family sessions, education, anger management, DUI Program, life skills, relapse prevention, domestic violence, HIV awareness, 12 step study and cognitive behavior therapy.

B. Progress Report
   1. Treatment sessions attended, that may include inpatient/residential, outpatient, clinical individual, clinical group, 12 step meetings Treatment-related classes that may include parenting, family sessions, education, anger management, DUI Program, life skills, relapse prevention, domestic violence, HIV awareness, 12 step study and cognitive behavior therapy.
   2. Absences - excused and unexcused for number A and B above.
   3. Drug and alcohol tests:
      - Number of drug and/or alcohol tests conducted, and results, and
      - Type(s) of drug(s)
      - Pending Results;
      - Missed/no show tests
      - Unable or refusal to test
      - Excused tests.

Note: The communication tool (i.e., form) used by the treatment provider to communicate with DCFS may vary somewhat among treatment provider agencies.)
C. Change in circumstance
Whenever the parent or primary caregiver’s circumstances change, such as case status (e.g.: from ER to FM/R) or change of address, the DCFS FM/R CSW communicates with the treatment provider through phone calls.

Procedures

I. When: A referral indicates possible drug or alcohol use or during the course of the investigation, possible drug or alcohol use is alleged, the ER/ERCP CSW must conduct both the drug and alcohol screener (Attachment I) and the Review of Established Criteria (Attachment II) to determine whether a referral for a CASC assessment should be made to address the substance use.

ER/ERCP CSW Responsibilities

A. Assess whether the referral falls under the following categories:
   1. Alleged alcohol and/or drug use based on information reported on the Child Protection Hot Line Referral;
   2. Information is available or alleged through collateral contact(s), that other parent or primary caregiver suffers alcohol and/or drug use or has a history of alcohol and/or drug use;
   3. There is an arrest record for drug-related offenses of a parent or primary caregiver, within the last 10 years through self report, or as reported on the CLETS results;
   4. If said individual is in a relationship with a drug user;
   5. Other facts that indicate possible drug use such as the CSW’s observations, etc.

B. If the referral falls under any of the categories above, complete the screener, UNCOPE, Attachment I and complete the Review of Established Criteria, Attachment II

C. If the screener indicates two or more positive responses and/or the Review of Established Criteria indicates possible substance use, or there are any other indicators of substance use, refer the client to a CASC assessment.

NOTE: If your office participates in the Dependency Drug Court (DDC) Program, upon completing steps A-B above, confer with the DDC staff in your office to determine whether a referral to the DDC Program would be more appropriate than a CASC referral.

NOTE: If the client has been identified as having an open CalWORKS case, upon completing steps A-B above, refer client to DPSS through Linkages Project for an assessment and the DCFS Drug Testing Program as the assessment from Linkages does not include a drug test.
II. When: Determining Whether a UFA or CASC Assessment Would Be Most Appropriate

**ER/ERCP CSW Responsibilities**

Identify the safety factor:
- If the safety factor is use of alcohol and/or drugs, refer to a CASC.
- If safety factors include alcohol and/or drug use and domestic violence (DV) and/or mental health (MH), refer to a UFA.

III. When: Referring a Client for a CASC Assessment

**ER/ERCP CSW Responsibilities**

A. Complete and sign Section A, Attachment III-A, CASC Assessment Referral and Appointment Notification.

B. Have client sign the Authorization for Release, Attachment V.

C. Identify the CASC located in the parent or primary caregiver’s local community as noted in Attachment IV, Department of Public Health Substance Abuse Prevention Control Project SAFE Community Assessment Service Centers and fax the following within 24 hrs of completion:
   1. Attachment I – UNCOPE Questions to Screen
   2. Attachment II - Checklist for Review of Established Criteria
   3. Attachment III - Authorization For Release of Information or Records
   4. Attachment IV(a) - CASC Assessment Referral and Appointment Notification.

D. Make copies of the UNCOPE and the CASC referral and place in a Project Safe designated basket or provide to a Project Safe SPA office designee.

E. Retain all copies of the forms in the case file.

F. If a client resides outside of the service area, refer to DCFS Drug Testing Program instead of referring the client for a CASC assessment.

IV. When: Upon Receipt of the Completed Assessment from CASC

**ER/ERCP CSW Responsibilities**

Once the CASC communicates with the DCFS CSW, the following steps are implemented by the DCFS CSW:

A. If the results indicate the client does not have a SUD, document the result on the ER Referral disposition and conclude your investigation in
regard to alleged substance use. Continue the investigation in regard to any other presenting issues or allegations.

B. If the results indicate the client has a SUD, determine whether the child/ren will be safe in the home while the client awaits engagement from treatment provider.

C. If a client disputes the results, call CASC for more information.

D. If a determination is made to detain the children, include in the Detention Report the results of the CASC assessment (including no shows) if available, urinalysis/drug test, observations of the parent or primary caregiver, information from collaterals and the results of the Screener. If the CASC results are not available for the Detention Report, CSW will indicate in the report that the results are pending. Once results are received, CSW will forward to court for the next hearing.

E. If a petition is filed and the client was a no show for the assessment and the substance abuse concern is still unresolved, information is provided to the court of DCFS’ efforts and the client’s actions.

V. When: Client Refuses an Assessment

**ER/ERCP CSW Responsibilities**

A. Document all efforts.

B. Confer with your SCSW to assess child safety and determine next course of action.

VI. When: Referral For Treatment

Once a parent or primary caregiver is identified as needing treatment for a SUD, the CASC will refer the client to a treatment provider through the CASC’s facilitation.

**ER/ERCP CSW Responsibilities**

Promote to a case and transfer to treatment worker. Follow regular procedures for transfer as stated in the Procedural Guide 1000-504.10, Case Transfer Criteria and Procedures.

**Continuing Services (CS) CSW Responsibilities**

Notify the treatment provider of the change in CSW by phone and give your information as well as ensure a current release of information is on file with the current provider so all future reports will be sent to you.
DCFS Identifier (Referral Number):

Client’s Name: ___________________________ DOB: __________________

Client Address: ____________________________

CSW’s Name: ______________________________

CSW’s Phone: ______________________________

I, ______________________________________ hereby authorize

Client Name

PROTOTYPES EL MONTE

Name of Agency/Organization

located at 1110 East Valley Blvd., Suite 116, El Monte, CA 91731

Address (Street, City, State and Zip Code)

to release, disclose, and/or exchange information about myself to:

Department of Children and Family Services (DCFS) - El Monte Office

Name of Agency/Organization

located at 4024 Durfee Ave., El Monte, CA 91732

Address (Street, City, State and Zip Code)

This authorization releases the records specified below with the knowledge that such a release discloses information regarding my past or present substance use activity, services, and/or treatment. This disclosure of information is required for the purposes of Case Management and Planning, and for Juvenile Court Reporting. Disclosure shall be limited to the information specified below:

- Addiction Severity Index (ASI) Narrative Summary
  Which may include past/current:
  - Substance use information
  - Family/Social Background information
  - Mental Health information
  - Legal information  
    (e.g. past arrests, DUI incidents, family court involvement)
  - Medical information
  - Drug Test Results and related information  
    (e.g. positive or negative results, missed tests)
  - Recommendation and related information  
    (e.g. treatment type, name of agency referred)

- Date of ASI appointment/ Missed appointments

DCFS 5404A (04/12)
I understand that by signing this form my medical records will be disclosed and, as a result, they might be further disclosed, despite HIPAA, the Health Insurance Portability and Accountability Act (a federal law protecting health information privacy), unless some other federal or State law applies and prevents disclosure.

I also understand that my alcohol and drug treatment records are protected under the federal regulations governing Confidentiality of Alcohol and Drug Abuse Patient Records, 42 CFR Part 2, and cannot be disclosed without my written consent unless otherwise provided for in the regulations. Recipients of that information may not re-disclose it, except as hereby authorized, without my further written consent, except as authorized by Federal law.

This authority extends only as necessary to report relevant information to the Juvenile Court and for monitoring of this client by the Department of Children and Family Services. All documents generated by this release shall remain otherwise confidential.

I understand that I have the right to refuse to sign this form and that my refusal will not affect my ability to receive treatment. If I do agree to sign this form I must be provided with a signed copy of the form.

I also understand that I may verbally revoke this authorization at any time except to the extent that action has been taken in reliance on it, and that in any event this authorization expires automatically 12 months after this authorization form is signed.

____________________________________________  __________________________
Signature of Participant/Parent/Caregiver                         Date

____________________________________________
Signature of CSW

____________________________________________  __________________________
CSW's Telephone                         Date

A copy of this authorization shall have the same force and effect as the original.
DCFS - PROYECTO SEGURO
AUTORIZACIÓN PARA LA DIVULGACIÓN DE INFORMACIÓN O REGISTROS

DCFS Identificador: (Número de Referencia):

Nombre del Cliente: ______________________________________________________
Fecha de Nacimiento: ____________________________________________________
(DM/DD/YYYY)
Dirección del Cliente: ____________________________________________________
Nombre del CSW: ________________________________________________________
Teléfono CSW: __________________________________________________________
Yo, ________________________________________________________________ Por la presente autorizo

Nombre del Cliente

HOMELESS HEALTH CARE

Nombre de la Agencia/Persona/Organización
localizado en 2330 Beverly Blvd., Los Angeles, CA 90057
(Domicilio (Calle, Ciudad, Estado y Código Postal)
para liberar, divulgar y / o intercambiar información acerca de mí mismo a:

Department of Children and Family Services (DCFS) - Metro North Office
Nombre de la Agencia/Persona/Organización
localizado en 1933 South Broadway, Suite 6, Los Angeles, CA 90007
(Domicilio (Calle, Ciudad, Estado y Código Postal)

Esta autorización se libera a los registros que se especifican a continuación con el conocimiento de que dicha liberación a conocer información sobre mi actividad de uso de sustancias presentes o pasadas, los servicios y / o tratamiento. Esta divulgación de información es necesaria para los fines de la gestión de casos y planificación, así como de informar el Tribunal de Menores. La divulgación se limitará a la información que se especifica a continuación:

☐ Índice de Severidad de la Adicción (ASI) Resumen Narrativo,
   que puede incluir el pasado/presente:
   Sustancias usar información
   Información sobre Familia/fondo social
   Información mental de la salud
   Información legal
   (por ejemplo, arrestos anteriores, los incidentes de DUI, la participación del Tribunal de Familia)
   Información médica
   Información sobre Empleo y Educación
   Resultados de pruebas de drogas y la información relacionada
   (por ejemplo, resultados positivos ó negativos, ausencia a la cita)
   Recomendación y la información relacionada
   (por ejemplo, el tratamiento tipo, nombre de la agencia de referencia)
Yo entiendo que al firmar esta forma mi historial médico será compartido y, como resultado, podría ser divulgada, a pesar de la HIPAA, Health Insurance Portability and Accountability Act (una ley federal para proteger la privacidad de información de salud), a menos que algún otro federal o La ley estatal aplicable evita la divulgación.

Yo también entiendo que mi alcohol y los registros de tratamiento de drogas están protegidos bajo las regulaciones federales que goviernan la confidencialidad de Alcohol y Drogas de Abuso de registros de pacientes, el 42 CFR Parte 2, y no puede ser divulgada sin mi consentimiento por escrito salvo disposición en contrario en los reglamentos. Los destinatarios de esa información no puede volver a divulgar, al menos que autorize, sin mi consentimiento por escrito, con la excepción de los autorizados por la ley federal.

Esta autoridad se extiende sólo cuando sea necesario para proporcionar información pertinente al Tribunal de Menores facilitando la monitorización de este cliente por el Departamento de Servicios Infantiles y Familiares. Todos los documentos generados en este comunicado lo contrario permanecerá confidencial.

Yo entiendo que tengo el derecho de negarme a firmar este formulario y que mi decisión no afectará mi capacidad de recibir tratamiento. Si estoy de acuerdo a firmar este formulario, debo ser proporcionado con una copia firmada del formulario.

Yo también entiendo que yo verbalmente puedo revocar esta autorización en cualquier momento excepto en la medida en que la acción ha sido tomada en base a ella, y que en cualquier caso, esta autorización expira automáticamente 12 meses después de esta autorización está firmada.

______
Firma del participante / padre / cuidador
______
Fecha

______
Firma de la CSW
______
CSW Teléfono

Una copia de esta autorización tendrá la misma fuerza y efecto que el original.
### SECTION A  (TO BE COMPLETED BY DCFS CSW)

**ATTACHMENT III-a**

**PROJECT SAFE**

**DCFS CASC ASSESSMENT REFERRAL and APPOINTMENT NOTIFICATION**

**DATE OF CHILD PROTECTIVE HOTLINE REFERRAL:**

**CLIENT INFORMATION:**

- **Name:**
- **Address:**
- **Telephone:**
- **Alternative Number:**
- **Primary Language:**
- **Sex:**
  - Female
  - Male

**CHILDREN'S SOCIAL WORKER INFORMATION:**

- **Name:**
- **DCFS Office Address:**
- **Telephone:**
- **Fax Number:**
- **Email Address:**

**REASON FOR REFERRAL:** (CHECK ALL THAT APPLY)

1. ☐ Results of UNCOPE Screener (see attached):  Positive: ☐ Negative: ☐ Self disclosure of Use: ☐

2. ☐ Concerns based on review of Established Criteria. (see attached checklist)

**Additional Comments and Concerns** (e.g. reason for referral; results of past drug test; positive toxicology screen for newborn):

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<thead>
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<th>NAME</th>
<th>DATE BORN</th>
<th>NAME</th>
<th>DATE BORN</th>
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<tbody>
<tr>
<td>Child 1:</td>
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<tr>
<td>Child 5</td>
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<td>Child 6:</td>
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**Signature of CSW**

**Date of Signature**

### SECTION B: (TO BE COMPLETED BY CASC ASSESSOR)

**CASC ASSESSMENT APPOINTMENT NOTIFICATION:** (SELECT ONE)

- ☐ Participant did not respond to CASC Assessor’s attempts to schedule assessment appointment.
- Comments:

- ☐ Participant’s assessment appointment is scheduled for:

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<tr>
<th>Signature of Assessor/CASC Name</th>
<th>Date</th>
<th>Contact Number</th>
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**ATTACHMENT III-a**

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<table>
<thead>
<tr>
<th>SPA</th>
<th>COMMUNITY ASSESSMENT SERVICES CENTER (CASC)</th>
<th>ZIP CODES</th>
<th>CASC DIRECTOR</th>
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<tbody>
<tr>
<td>1</td>
<td>Tarzana Treatment Center – (Lead)</td>
<td>93243, 93523, 93532, 93534, 93535, 93536, 93539, 93584, 93586</td>
<td>Alesia Ping-Difiore</td>
</tr>
<tr>
<td></td>
<td>Lancaster CASC</td>
<td></td>
<td>Phone (661) 726-2630</td>
</tr>
<tr>
<td></td>
<td>44447 N. 10th Street West</td>
<td></td>
<td>Fax (661) 952-1172</td>
</tr>
<tr>
<td></td>
<td>Lancaster, CA 93534</td>
<td></td>
<td><a href="mailto:apingdifiore@tarzanatc.org">apingdifiore@tarzanatc.org</a></td>
</tr>
<tr>
<td></td>
<td>Contact: Arishah Muhammad x4311</td>
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<tr>
<td></td>
<td><a href="mailto:amuhammad@tarzanatc.org">amuhammad@tarzanatc.org</a></td>
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<td>San Fernando Valley CMHC</td>
<td>93510, 93543, 93544, 93550, 93551, 93552, 93553, 93560, 93563, 93590, 93591</td>
<td>Serina Rosenkjar, Ph.D.</td>
</tr>
<tr>
<td></td>
<td>2151 E. Palmdale Blvd</td>
<td></td>
<td>Phone (661) 266-4517</td>
</tr>
<tr>
<td></td>
<td>Palmdale, CA 93550</td>
<td></td>
<td>Fax (661) 266-9176</td>
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<tr>
<td></td>
<td>Contact: Ben Medina</td>
<td></td>
<td><a href="mailto:srosenkjar@sfvcmhc.org">srosenkjar@sfvcmhc.org</a></td>
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<td>1</td>
<td>San Fernando Valley CMHC (Lead)</td>
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<td>Serina Rosenkjar, Ph.D.</td>
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<tr>
<td></td>
<td>Van Nuys CASC</td>
<td></td>
<td>Phone (818) 285-1900 x 104</td>
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<tr>
<td></td>
<td>5935 Van Nuys Blvd, Van Nuys, CA 91401</td>
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<td>Fax (818) 285-1906</td>
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<td>(818) 285-1900 X102</td>
<td></td>
<td><a href="mailto:srosenkjar@sfvcmhc.org">srosenkjar@sfvcmhc.org</a></td>
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<td>Contact: Ben Medina</td>
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<td><a href="mailto:bmedina@sfvcmhc.org">bmedina@sfvcmhc.org</a></td>
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<tr>
<td>2</td>
<td>Tarzana Treatment Center – Tarzana CASC</td>
<td></td>
<td>Stan Galperson x 3811</td>
</tr>
<tr>
<td></td>
<td>18466 Oxnard Street</td>
<td></td>
<td>Phone (818) 996-1051</td>
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<td></td>
<td>Tarzana, CA 91356</td>
<td></td>
<td>Fax (818) 996-1753</td>
</tr>
<tr>
<td></td>
<td>CASC – (818) 654-3853</td>
<td></td>
<td><a href="mailto:Sgalperson@tarzanatc.org">Sgalperson@tarzanatc.org</a></td>
</tr>
<tr>
<td></td>
<td>(818) 996-1051 X3837</td>
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<td>(818) 996-1753 FAX</td>
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<td></td>
<td>Contact Lupe Morales x 3837</td>
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<td><a href="mailto:lmorales@tarzanatc.org">lmorales@tarzanatc.org</a></td>
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<tr>
<td></td>
<td>Lucia Leon X 2062</td>
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**casc contact referral list via zip code - final**
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<tr>
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</table>
| 3   | Prototypes El Monte CASC  
11100 East Valley Blvd., Suite 116  
El Monte, CA 91731  
(626) 444-0705  
(626) 444-0710 FAX  
Contact: Alicia Trivison -Madrigal  
atrivison-madrigal@prototypes.org | 91006, 91007, 91010, 91016, 91702, 91706, 
91722, 91723, 91724, 91731, 91732, 91733, 
91734, 91739, 91744, 91745, 91746, 91747, 
91748, 91770, 91775, 91776, 91780, 91790, 
91791, 91792, 92621 | Sharmelle Parker  
Phone (626) 444-0705  
Fax (626) 444-0710  
sparker@prototypes.org |
|     | Prototypes Pomona CASC  
831 E. Arrow Hwy.  
Pomona, CA 91767  
(909) 398-4383  
(909) 398-0125 FAX  
Contact: Stephanie Armbruster  
sarmbruster@prototypes.org | 91711, 91740, 91741, 91750, 91765, 91766, 
91767, 91768, 91769, 91773, 91789, 
91001, 91011, 91020, 91023, 91024, 91030, 
91101, 91102, 91103, 91104, 91105, 91106, 
91107, 91108, 91201, 91202, 91203, 91204, 
91205, 91206, 91207, 91208, 91214, 91501, 
91502, 91504, 91505, 91506, 91754, 91755, 
91801, 91802, 91803 | Sharmelle Parker  
Phone (909) 398-0705  
Fax (909) 398-0125  
sparker@prototypes.org |
|     | Prototypes Pasadena CASC  
2555 E. Colorado Blvd., Suite 308  
Pasadena, CA 91107  
(626) 449-2433  
(626) 449-2665 FAX  
Contact: Stephanie Armbruster  
sarmbruster@prototypes.org |  | Sharmelle Parker  
Phone (626) 449-2433  
Fax (626) 449-2665  
sparker@prototypes.org |
| 4   | Homeless Health Care Beverly Blvd. CASC  
2330 Beverly Blvd.  
Los Angeles, CA 90057  
(213) 342-3114  
(213) 342-3124 FAX  
Contact: Hector Martinez X135  
hmartinez@hhcla.org | 90004, 90005, 90006, 90007, 90008, 90010, 
90012, 90013, 90014, 90015, 90017, 90019, 
90020, 90021, 90026, 90027, 90028, 90029, 
90031, 90032, 90033, 90036, 90038, 90039, 
90041, 90042, 90046, 90048, 90057, 90065, 
90068, 90069, 90071 | Delia Mojarro x 137  
Phone (213) 342-3114  
Fax (213) 342-3124  
dmojarro@hhcla.org |
| 5   | Didi Hirsch Community Mental Health Center Culver City CASC  
11133 Washington Blvd.  
Culver City, CA 90230  
(310) 895-2339  
(310) 895-2395 FAX  
Contact: Jay Wise  
lscott@didihirsch.org | 90024, 90025, 90034, 90035, 90039, 90045, 90049, 
90056, 90064, 90066, 90067, 90077, 90094, 
90210, 90211, 90212, 90230, 90232, 90265, 
90272, 90291, 90292, 90293, 90401, 90402, 
90403, 90404, 90405 | RuthAnn Markusen  
Phone (310) 895-2339  
Fax (310) 895-2395  
rmarkusen@didihirsch.org |
<table>
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<tr>
<th>SPA</th>
<th>COMMUNITY ASSESSMENT SERVICES CENTER (CASC)</th>
<th>ZIP CODES</th>
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<td>Integrated Care System South Central LA CASC 5715 S. Broadway Avenue Los Angeles, CA 90037 (323) 948-0444 (323) 948-0443 FAX</td>
<td>90001, 90002, 90003, 90011, 90016, 90018, 90037, 90043, 90044, 90047, 90058, 90059, 90061, 90062, 90301, 90302, 90303, 90304, 90305, 90220, 90221, 90222, 90262, 90723</td>
<td>Veronica Lewis, Phone (213) 236-9389 Fax (323) 948-0443 <a href="mailto:lparker@hopics.org">lparker@hopics.org</a></td>
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<td>Contact: Jaysanna Collins <a href="mailto:jcollins@hopics.org">jcollins@hopics.org</a></td>
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<td>Shields for Families 11601 S. Western Avenue Los Angeles, CA 90047 (323) 242-5000</td>
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<td>Contact: Sara Tienda X1276 <a href="mailto:stienda@shieldsforfamilies.org">stienda@shieldsforfamilies.org</a></td>
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<td>California Hispanic Commission Pico Rivera CASC 9033 Washington Blvd. Pico Rivera, CA 90660 (562) 942-9625 (562) 942-9695 FAX</td>
<td>90022, 90023, 90040, 90063, 90201, 90240, 90241, 90242, 90255, 90270, 90280, 90601, 90602, 90603, 90604, 90605, 90606, 90631, 90638, 90640, 90650, 90660, 90670, 90701, 90703, 90706, 90712, 90713, 90715, 90716</td>
<td>Charlotte Mims x 1253 Phone (323) 242-5000 Fax (323) 242-5011 <a href="mailto:cmims@shieldsforfamilies.org">cmims@shieldsforfamilies.org</a></td>
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<td>Contact: Natasha Medina <a href="mailto:nmedina@chcada.org">nmedina@chcada.org</a></td>
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<td>Behavioral Health Services Gardena CASC 15519 Crenshaw Blvd. Gardena, CA 90249 (310) 973-2272 (310) 973-7813 FAX</td>
<td>90245, 90247, 90248, 90249, 90250, 90254, 90260, 90266, 90274, 90277, 90278, 90501, 90502, 90503, 90504, 90505, 90506, 90717, 90745, 90746, 90747</td>
<td>Lisa Sandoval x 289 Phone (310) 973-2272 Fax (310) 973-7813 <a href="mailto:lsandoval@bhs-inc.org">lsandoval@bhs-inc.org</a></td>
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<td>Contact: Lisa Sandoval x 289 <a href="mailto:caragon@bhs-inc.org">caragon@bhs-inc.org</a></td>
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<td>Behavioral Health Services Long Beach CASC 1775 Chestnut Avenue Long Beach, CA 90813 (562) 218-8387 (562) 218-7069 FAX</td>
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<td>Lisa Sandoval x 289 Phone (562) 218-8387 Fax (562) 218-7069 <a href="mailto:lsandoval@bhs-inc.org">lsandoval@bhs-inc.org</a></td>
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<td>Contact: Mary Armenta x 288 <a href="mailto:caragon@bhs-inc.org">caragon@bhs-inc.org</a></td>
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